

PepperSprint Privacy Policy

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1 Introduction

PepperSprint ("PepperSprint", "we", "our", or "us") respects your privacy and is committed to protecting your personal data.

This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, contact us, or engage our services.

By using our website, you acknowledge that you have read and understood this Privacy Policy.

2 Who We Are

PepperSprint is a software engineering and technology consulting company providing offshore software development, engineering support, API development, cloud solutions, mobile applications, AI solutions, and technology consulting services.

Although our engineering operations are primarily based in Indonesia, we serve international clients, including businesses in the European Union, Australia, and other regions.

For privacy-related questions you may contact us at:

Email: privacy@peppersprint.com

3 Information We Collect

We may collect the following information.

Information You Provide

- Name
- Company name
- Job title
- Email address
- Telephone number
- Country
- Project information
- Messages submitted through contact forms
- Meeting requests

Information Collected Automatically

When visiting our website we may automatically collect:

- IP address

- Browser type
- Device information
- Operating system
- Pages visited
- Referral URLs
- Time spent on pages
- Cookie identifiers
- Analytics information

4 How We Use Your Information

We use your information to:

- Respond to enquiries
- Schedule meetings
- Prepare proposals and quotations
- Deliver our services
- Improve our website
- Maintain website security
- Send requested information
- Comply with legal obligations
- Prevent fraud or misuse

We do **not** sell your personal information.

5 Legal Basis for Processing (GDPR)

Where the GDPR applies, we process personal data on one or more of the following legal bases:

- Your consent
- Performance of a contract
- Compliance with legal obligations
- Legitimate business interests
- Protection of legal rights

6 Cookies

Our website uses cookies and similar technologies to improve user experience and analyse website traffic.

Cookies may include:

- Essential cookies
- Analytics cookies
- Functional cookies
- Marketing cookies (where applicable)

You may disable cookies through your browser settings.

For more information please refer to our Cookie Policy.

7 How We Share Information

We only share personal information where necessary.

Examples include:

- Cloud hosting providers
- CRM platforms
- Email service providers
- Video conferencing providers
- Professional advisers
- Regulatory authorities where legally required

We never sell your personal information to third parties.

8 International Data Transfers

As PepperSprint operates internationally, your information may be processed in multiple jurisdictions, including Indonesia and the European Union.

Where required, we implement appropriate safeguards for international transfers in accordance with applicable data protection laws.

9 Data Security

We implement reasonable technical and organisational measures designed to protect personal information, including:

- Access controls
- Encrypted communications (HTTPS)
- Authentication controls
- Secure cloud infrastructure
- Principle of least privilege
- Regular security updates

No method of transmission over the Internet is completely secure, and therefore absolute security cannot be guaranteed.

10 Data Retention

We retain personal information only for as long as necessary to:

- Provide our services
- Comply with legal obligations
- Resolve disputes
- Enforce agreements

When no longer required, information is securely deleted or anonymized.

11 Your Rights

- Access your personal data
- Correct inaccurate information
- Delete your personal data
- Restrict processing
- Object to processing
- Request data portability
- Withdraw consent where applicable

Requests may be sent to:

privacy@peppersprint.com

12 Third-Party Services

Our website may contain links to third-party websites or services.

PepperSprint is not responsible for the privacy practices of third parties.

13 Children's Privacy

Our services are intended for businesses and professionals.

We do not knowingly collect personal information from children under the age of 18.

14 Changes to this Policy

We may update this Privacy Policy from time to time.

The latest version will always be published on this page with the updated revision date.

15 Contact Us

If you have any questions regarding this Privacy Policy or our handling of personal data, please contact us.

PepperSprint

Email: privacy@peppersprint.com

Website: <https://www.peppersprint.com>